



“ I knew for a long time that I wanted to go digital for the ease and convenience. A few years ago, I made the decision that it was time. It has made such a difference and certainly paid back the investment! ”

DR. ENG CHANG YEOH

Yeoh Veterinary Clinic and Surgery, Taman Megah, Malaysia

AGFA HEALTHCARE SOLUTIONS

Dr. Yeoh uses the following CR systems at his various clinics:

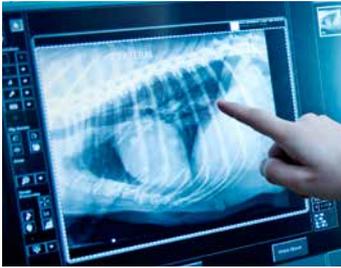
- Affordable and high-throughput CR 30-X
- Cost-effective and compact CR 10-X
- Intelligent MUSICA image processing customized for veterinary needs

Spreading the word

‘Old school’ vet helps Malaysia keep up with modern animal care technology

When Dr. Eng Chang Yeoh first began practicing vet medicine in Malaysia in 1975, vets were rare there, he says. “I’m an old-school vet: we didn’t even have computers when I started out. And people didn’t realize their pets could get sick. Now, it’s very different; the world has become small and people know more. They even bring in information they find on the internet.”

CUSTOMER CASE



Did you know ...

When Dr. Yeoh first started practicing, many of the animals he saw were large pedigree dogs, which were popular with the wealthy at the time. Now, he says it is the opposite: his customers bring in dogs so small they fit into purses and bags.

See more, do more, help more

From the beginning, Dr. Yeoh was committed to doing what he could to improve vet care in his country. “I stay connected with the Faculty of Veterinary Medicine, Putra University, Malaysia – which is the only vet school in the country. They send students to my clinic to get experience. I believe that it is important in our society for everyone to contribute, and this is how I do it.” This attitude has led to impressive success: in addition to his main clinic in Taman Megah, he has two smaller branches in Bangsar and Putra Heights.

Imaging has always played an important role in the care he provides his clients. Dr. Yeoh first began making X-rays in his practice in 1978. But 5 years ago, he switched to digital imaging in his Taman Megah clinic, with a CR 30-X computed radiography (CR) system plus DRYSTAR 5502 imager. “Moving to digital imaging was important to help me stay abreast of modern vet care. Pet owners expect more now, and from my travels to visit vet clinics around the world I knew I could do more with digital imaging.”

“The images are very clear... and the speed is so fast: I can X-ray a dog, and by the time I take it out of the X-ray room the images are ready.” Dr. Eng Chang Yeoh

Once he was using the CR system, he found this was true.

“The number 1 benefit was the excellent resolution. The images are very clear: before, we could miss things on images, but now we see so much. Foreign objects, for example. And the speed is so fast: I can X-ray a dog, and by the time I take it out of the X-ray room the images are ready. Repeats are rarely needed!”

The experience was so successful that Dr. Yeoh implemented two CR 10-X solutions in his smaller clinics. But even more, he has been a big proponent of digital imaging for other vets in Malaysia, and has become a reference for Agfa HealthCare. “I was the first vet in Malaysia with an Agfa HealthCare digital solution. I’m very happy with my CR 30-X and CR 10-X systems: the software is excellent and the monitors are medical-grade. When other vets come to me, I tell them that digital imaging is like buying a computer; it’s not one piece. There is hardware, software, programs – a lot of variables. The buyers have to decide if they are happy with the quality of the image, and also consider their budget of course. But I think all the vet clinics will go digital: it’s just a matter of time.”

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