



“The digital world is changing everything, including animal healthcare. We are proud to play a role in improving animal welfare in Malaysia.”

DR. DENNIS LIM

Veterinarian, Century Animals Medical Centre, Sabah, Malaysia

CR 10-X

- Tools enhance the value of the images for diagnostic imaging.
- Fast and easy to use.
- Supports a modern animal healthcare approach.

Animal welfare starts with awareness

Ambitious Malaysian vet clinic uses CR 10-X to promote the importance of diagnostic medicine

Animal healthcare is evolving in Malaysia, says Dr. Dennis Lim of Century Animals Medical Centre, and he and his team are keen to play a role in enhancing the quality and range of services available and increasing awareness amongst pet owners. In April 2013, the clinic became the first vet practice in the city of Sabah to install an in-house digital radiography system for diagnostic evaluations – the CR 10-X computed radiography (CR) solution plus a DRYSTAR 5302 tabletop printer.

CUSTOMER CASE



Balancing speed, quality and affordability

At the practice, three full-time vets and ten support staff care primarily for small animals such as cats and dogs. They are currently setting up an outpatient clinic about 10 km from the main site, and aim to establish similar centers in towns around the region over the coming years. The installation of the CR 10-X is part of this on-going mission. “The ‘younger generation’ of vets like myself are accustomed to using X-rays and imaging as part of our diagnostic approach,” explains Dr. Lim. “But we also need to make sure that new vets are being trained in the basics of diagnostic medicine.”



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Dr. Dennis Lim

After researching the options, Dr. Lim found that the CR 10-X was the right fit. “It offered the best quality and affordability balance,” he explains. “We were also impressed with Agfa HealthCare’s staff, who were very supportive. Their responsiveness gives me confidence for our continued relationship.”

Did you know ...

As part of its efforts to promote animal welfare, Century Animals Medical Centre cooperates with NGOs and not-for-profit organizations. Recently, Dr. Lim travelled to the Santavana Forest Hermitage, a Buddhist retreat, to help deal with an outbreak of distemper amongst the many dogs living at the hermitage.

The CR 10-X has fit smoothly into the clinic and workflow, says Dr. Lim. “The vets decide which views they want and the nurses then make the images. Everyone is very pleased! With all the tools, the vets can zoom in, make measurements, adapt the contrast, and mirror or flip-flop the images, giving much more diagnostic information. We can take more images and do lots of studies. The nurses and other staff are happy that the system is straightforward to use and very fast.”

The customers, as well, are impressed with the system. “They enjoy receiving a copy of the images and we can show them what the problem is, so that they can see for themselves why imaging is important and why we recommend a specific treatment,” he continues. “The digital world is changing everything, including animal healthcare. We are proud to be associated with Agfa HealthCare, and to play a role in improving animal welfare in Malaysia.”

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