No surprises

Just solid confidence



Protect your investment and your benefits

Accidents can happen. Protect your Agfa portable DR detector from accidental damage with our DR Detector Care Program. For the solid confidence of knowing it's always there, where and when you need it.



With a DR solution from Agfa, you are creating a first-class working environment at your facility and enhancing your patients' feeling of comfort and peace of mind. Your portable DR detector is a key part of your DR solution, offering you high-quality Direct Digital imaging while maximizing the use of your existing equipment.

With its cassette-less workflow, you can view and validate the image immediately after exposure and there's no risk of mixing up patients' cassettes. Productivity is enhanced, as the number of images you can make is no longer limited by the number of cassettes you have available. And images can be sent immediately to a PACS or imager in DICOM format.

Convenience and portability, improved workflow and exam speed, MUSICA gold-standard image processing... the list of benefits is impressive. Don't let an accidental drop or bash take that away from you!

To make sure your valuable investment is always up-and-running and to protect it against accidental user damage, we offer you the solid confidence of our DR Detector Care Program. So you can focus on what matters most: providing the very best patient care.

Peace of mind: depend on it

With the DR Detector Care Program as an add-on to your DR services package or portable DR detector warranty extension, you can avoid unexpected, high repair or replacement costs. A fixed yearly fee and pre-specified, minimal invoice for replacement mean you have the peace of mind of knowing you can depend on your portable DR detector – with no costly surprises.

Protect your detector for less than 10% of your total investment:

Your total investment



For your Agfa DR solution

Your DR services package helps to keep your DR system in optimum shape. The DR Detector Care Program is available as an add-on for your Agfa DR system that uses a portable detector.

For your Agfa Retrofit package

The DR Detector Care Program is an add-on to your DR detector warranty extension for your DR Retrofit package..

DR Detector Care Program

The DR Detector Care Program covers accidental drops, bashes, hits and fluid intrusion caused by the trained user. Once Agfa has determined that the damaged detector cannot be repaired on-site, it will be replaced with a working unit through an accelerated process, to boost your uptime.

Depending on the service package, you will pay a minimum replacement fee. The DR Detector Care Program can be purchased at the point of sale, or maximum two years after original sale, for a period of up to five years.

Services & support: Made to fit

Agfa's service agreement solutions have been carefully tailored to meet customers' situations and needs. Available in Basic, Comfort and Advanced, they make lifecycle costs predictable and responsibilities clear.

A worldwide team of some 1,000 service professionals is available to provide you with support at all phases of your project. Services go well beyond maintenance: they can help you customize your examination tree or link RIS protocol codes, or provide value added services such as super user training, staff training and software upgrades. All to give you an even higher return on your investment.

With first class support, specific skills and services, and empowered effectiveness, Agfa provides the solid sense of confidence you need for your daily operations.

www.agfa.com

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